



How to approach someone you are concerned about

When you recognise that someone you know might have an eating disorder, it is important to raise your concerns with them. However, it can be difficult to know how and when is best to approach them. This fact sheet contains some ideas that might help you work out what to say and when to say it.

Be Prepared

Approaching someone with your concerns may be difficult and confronting for both of you, so you need to think about the best way of raising the subject.

Early intervention is the best way to assist with successful recovery. It is not safe to watch and wait with eating disorders.

Think about who might be the best person to raise the concerns. In most cases this will be someone who cares about the person, who can provide them with ongoing support, and who sees them regularly. For many young people, this will most likely be a parent. For older people it might be their partner or a close friend.

Educate yourself about eating disorders. You are more likely to be able to express that you understand what the person is going through if you are well-informed.

Learn about options for seeking help. This will be useful not only if the person is prepared to seek help, but also if they are sceptical or fearful about recovery.

Anticipate a negative or emotional response – it may be one of denial or anger. This response is usually driven by fear or confusion. A negative reaction

does not necessarily mean that there is not a problem.

You may need to be persistent. Try to remember that the person may be feeling shame, embarrassment or fear about the eating disorder.

It is normal to feel hesitant about approaching someone – raising concerns can be confronting. Sometimes people are unsure whether their suspicions of an eating disorder are correct. Remember that you are unlikely to ever be 100% certain unless the problem has been diagnosed or acknowledged by the person.

What do I say?

Choosing the right words can be very hard. It can be helpful to think about what you are going to say before you talk to the person.

Try to maximise the chances of positive conversation. Your knowledge of the person will help you to determine the best way to approach the situation.

Choose a time to talk when you are both feeling calm and are unlikely to have any distractions. Pick a safe and comfortable place.

How do I say it?

Be calm, honest and open about your concerns. It is important that you let the person know that you are only raising your concerns because you genuinely care about them. Come straight to the point and have examples to back up your concerns. Tell the person that you have observed behaviour that worries you.

Tell them that you are worried that they have developed an eating disorder. It can be useful to have a list of warning signs or behaviours that you have observed. Be up front about your observations – it can be more difficult for the other person to deny things, if you have some solid examples.

Focus on feelings – yours and theirs. This will lessen the chance of what you are saying being interpreted as an attack or a judgment.

Own your feelings and demonstrate that you are taking responsibility for your own feelings. Use “I” statements.

Try to focus on behaviours and feelings that you are concerned about rather than eating and weight. The person is more likely to recognise that they have been unhappy, withdrawn or miserable. They may be highly protective of their eating behaviours.

How do I do it?

Try to avoid the following:

- ✔ Comments about appearance, weight or food
- ✔ Naming other people who are also worried
- ✔ Demanding change or berating the person
- ✔ Power struggles
- ✔ Tricking or forcing the person to eat
- ✔ Labelling statements, blaming statements or judgemental language.

Example: "You" statements. For example, avoid saying things like: "You are completely unreasonable", "You need help", "You aren't eating enough", "You are bulimic, anorexic or you have an eating disorder", "You are being silly", "Just get over it and eat".

It can be more helpful to raise your concerns in other ways, for example:

"I've heard you throwing up in the bathroom. I am concerned for you. I would like you to try and get some help."

"I am really concerned about this at the moment. I am finding it hard to talk with you because we seem to end up fighting whenever I bring it up."

"I am feeling anxious because I have noticed... ", "I see you skip meals/run to the bathroom/exercise too much..."

"I am very worried about you; you don't seem to be as happy anymore. I am concerned about how stressed you are, and am wondering how you are managing this. I would like to be able to help you to get some help. Is there anything that you would like to talk to me about?"

"I am concerned about you because I have noticed a few changes. I have noticed that you seem to be very concerned about how you look, and you seem to be giving yourself a pretty hard time at the moment. I don't see you enjoying time with your friends anymore, or spending time doing things that you once enjoyed. I want you to know that I care a lot about you, and I think that you deserve to feel better than you seem to have been feeling lately. I would really like to help you to feel better about yourself and would like us to try and get some help."

"I have noticed that your moods are changing more often than usual."

What if the person is unwilling to talk?

In this situation, remember that raising the subject has opened a door for further conversations. Try not to get caught up in power struggles about whether they have a problem or not. In this situation you might want to say something like:

"Even if I can't convince you to get help now, I can't stop caring".

Be patient and persistent, but be cautious not to nag. Focus on the future, recovery and your willingness to help.

The person may feel threatened by your discovery or observations. You may need to allow them some time to absorb what you have said and to respond. Listen to them and ask them to listen to you. Let them know that you have heard what they are saying.

Understand that it may take some time for them to accept your offer of help. Realise that they will need to work at getting better at their own pace. You might want to say something like: "I understand that you might find facing this very difficult, and it takes a lot of courage to admit that something is not right. I will not let you continue to struggle alone. I will be here for you when you are ready to accept my support and I am here whenever you feel ready to talk."

Is the person safe?

If you are concerned that the person is in immediate physical danger, or at risk of harming themselves, then it is necessary



to take a more direct course of action. Get immediate advice from a health practitioner, call an ambulance, take them to emergency.

Contact the EDV Hub

If you would like more information or support, please contact the EDV Hub on 1300 550 236 or email edv@eatingdisorders.org.au.